



HCV

HCV group a.s.
Chodská 1203, 75661 Rožnov pod Radhoštěm
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www.hev.cz

Instructions for use of agility tunnels and fixing bags from the company HCV group a.s.

Dear customer, we thank you for purchasing our agility product. The solid tunnel and all our fixing bags for agility tunnel stabilisation can be used also in winter time, without any limitations, even the temperature falls under 0°C. The material used for above described products can resist up to – 20°C.

In general

We are the company having its office in Rožnov pod Radhoštěm (Czech republic, Europe), dealing, among others, with the production of sport utilities for dog sports. We produce solid tunnels, chute tunnels and saddle bags SARA + JENNY. We also produce the portable bags for tunnels.

All of our agility products are accordant with legislation of European Union and conform to the rules of the FCI.

Safety

- Tunnels for dogs and relate fixation bags are the sport utilities for the agility and thus use them only for this purpose.
- The tunnel is not determined for children to play inside. Always pay attention when small children are near the tunnel.
- In order to ensure the safety of your dog, the tunnel must be fixed/stabilised to avoid any its movement. We recommend using our saddle bags SARA, JENNY for tunnel stabilisation. With regard to the safety of dog, it is forbidden to use solid tunnels with metal holders/stands/cradles.
- Always check the condition of your tunnel, whether the material is worn or its reinforcement is damaged.
If the tunnel is damaged, immediately stop to use it and contact us. Some damages are beyond repair. Please describe us the damage and we will notify you if such damage can be repaired.
- You can use our solid tunnel and all of our fixation bags at temperatures till -20°C.
- In case, any out of our agility products will be damaged, to avoid injury, stop its using immediately.

Storage

- The solid tunnel and all of our fixation bags can be stored from -20°C till +30°C.
- We recommend using our portable bags for storing of both types of tunnels.

Cleaning/maintenance

Clean our tunnels and all fixation bags with soap water. Do not use any chemical preparations.



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Guarantee and complaint conditions

Our products are warranted for 24 months from purchase.

The guarantee does not cover following damages:

1. When abrasion caused by mishandling/ bad/wrong manipulation.
2. When using in other than the designated temperature specifications described above under "Safety".
3. When abrasion was caused by metal brackets that are not allowed.

Manipulation

Two persons must handle with our tunnels. Do not pull the tunnel on the ground, as this handling will cause irreparable damage, not covered by the guarantee.

When our products are correctly used, according to above stated instructions, they can serve you for many years and provide you and your four-legged friend with joy during sports doing.

Firefighting measures:

In a fire, the following types of hazards determine the following flue gases: Carbon monoxide (CO); Hydrogen chloride (HCl)

Advice for firefighters:

Use self-contained breathing apparatus independent of the surrounding air. Wear protective clothing.

In accordance with Article 33 of the REACH Regulation, we are obliged to inform you that the product contains dibutyl ftalate (ES: 201 - 557-4), abbreviation DBP.